



JOINTLY ADMINISTERED ARRANGEMENT (JAA) BLUECROSS BLUESHIELD & ALICARE, INC.

The **Jointly Administered Arrangement (JAA)** program is a partnership of Alicare, Inc. and BlueCross BlueShield. Through the JAA program, Alicare can now provide your Fund access to the National BlueCard® PPO network, the largest provider network in the U.S.

With JAA, Taft-Hartley Funds have access to the unparalleled network savings available through BlueCross BlueShield while maintaining control of their plan administration. With Alicare's superior service and Alicare Medical Management's (AMM) Care Management Program, Funds can lower costs while providing quality care.

What This Means to Your Fund and Your Members

- Security of carrying one of the most recognized health care cards – the Blue Card
- Access to 94% of hospitals and 83% of physicians nationwide
- Members can access any Blue Cross provider in any state
- Access to an international network of doctors and hospitals through the BlueCard Worldwide program
- Significant provider and hospital discounts
- High member satisfaction
- Competitive plan cost
- Improved client service
- Alicare processes your claims utilizing our flexible claims systems
- State-of-the-art care management services through AMM, an affiliate of Alicare, Inc.

Alicare Will Provide

- Enrollment and eligibility
- Member customer service
- ID card issuance
- Membership feeds to BlueCross BlueShield
- Benefit file maintenance
- Claims adjudication and reconciliation and payment
- Investigate COB
- Member EOB generation
- Creation of Summary Plan Description
- Care management services and reporting through AMM

BlueCross BlueShield Will Provide

- Eligibility for Provider look-up
- Collection and price claims
- Provider customer service
- Coordination of benefits information
- Payment of Provider payable claims
- Provider initiated adjustments or appeals
- Provider file maintenance
- Network management
- Request to Providers for medical records

For more information on the JAA program, please call your sales representative at 914-367-5000.



Alicare, Inc.

Alicare, Inc., a member of the Amalgamated Family of Companies, is a third party administrator for more than 55 self-insured union and union related employee benefit plans nationally. We have proudly served the unique needs of the Taft-Harley marketplace for over 65 years by providing customized solutions for benefit plan administration and products and services to support cost savings objectives for benefits administrators.

Alicare specializes in providing administrative services for:

- Medical and Dental Claims Processing
- Health and Welfare Fund Administration
- Pension and Annuity Administration
- Eligibility/Billing/Collections
- Health Reimbursement and Health Savings Account Administration
- COBRA Administration
- Medical Stop Loss Administration
- Reporting and Recordkeeping
- Utilization Management

Alicare Medical Management (AMM)

AMM, a member of the Amalgamated Family of Companies, is a national leader in developing care management solutions that promote cost savings and patient satisfaction. AMM holds four URAC accreditations for Utilization Management, Case Management, Health Call Center and Independent Review. AMM offers the following products and services to managed care companies, commercial insurance companies, insured and self-insured organizations, HMOs and third party administrators.

- Utilization Management
- Case Management
- Disease Management, Wellness and Health Coaching
- Maternity Management
- 24-Hour Nurse HelpLine and Health Information Library
- Health Risk Assessments
- Independent Physician Review
- Claims Cost Management

Amalgamated Family of Companies

The Amalgamated Family of Companies provides synergistic products and services to diverse businesses, unions, and health and welfare funds. The member companies include a life and health insurer, a property and casualty brokerage, a third party administrator, a medical management firm, a computer outsourcing company and a printing and graphics company. They generate over \$900 million in annual premium, premium equivalencies and fee-for-services.

Alicare, Inc., a member of Amalgamated Family of Companies
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